



# **Weddings Terms and Conditions**

# 1. Tentative bookings

Tentative bookings are held for two months and will be cancelled unless arrangements have been made for an extension or a deposit paid for the event.

## 2. Confirmation of Booking

To confirm your booking please forward a signed copy of this document together with a deposit of 10% of the quoted price. Cash, credit card, electronic funds transfer and cheque payments are accepted.

#### **Direct Bank Transfer (EFT) Details:**

Perth Observatory 337 Walnut Rd Bickley WA 6076

Account Name: POVG Operating Account

Account Number: 155 204 043 Bank Name: Bendigo Bank Branch Number: 633 000

# 3. Cancellation or Rescheduled Date Policy

All cancellations must be made via email to Perth Observatory (bookings@perthobservatory.com.au). Wedding deposits will only be refunded as per below:

- A full refund will occur if you cancel outside of 2 months before the wedding.
- A 50% refund will occur if you cancel between 2-1 month before the wedding.
- Deposits are strictly non-refundable within a month of the wedding.

Perth Observatory will allow you to reschedule your wedding date if it is within 12 months of the original wedding date, however, the deposit becomes non-refundable.

If you need to reschedule your tour, please contact us at earliest your convenience via email at <a href="mailto:bookings@perthobservatory.com.au">bookings@perthobservatory.com.au</a>.

# 4. Food and Beverages

Perth Observatory cannot provide a caterer for food and beverages.



operthobservatory.com.au

#### 5. Weather Conditions

If you select the reception with an exclusive night tour option and if the weather is cloudy/raining then instead of viewing through the telescopes Perth Observatory, will provide guests with an astronomical presentation in the Lecture Theatre and a guided tour of the museum and the historical telescopes. If the sky clears enough to start or resume the viewing through the telescopes, then the normal viewing of the night sky programme will resume.

#### **6. Perth Observatory Open Times**

Perth Observatory is open Monday to Friday 10:00 am to 4:30 pm, or by prior arrangement. Appointments are preferable

## 7. Sub-Hiring of Services

Perth Observatory staff need to be informed of any sub-hiring of services for example DJs, photographers or other personnel, before the event. Vendors need to contact Perth Observatory staff to arrange an appointment to view the locations for photos/videos and/or to discuss power requirements, Perth Observatory no-go areas, and to discuss set up of the preferred locations and times.

#### 8. Smoking

Perth Observatory is situated in a state forest and is strictly a non-smoking venue.

#### 9. Decorations

Open flamed candles are not permitted at Perth Observatory during the fire season. Damage caused by unauthorised usage will be charged to the client.

Nailing, screwing, stapling, or adhering material to walls, doors or other surfaces of the Perth Observatory buildings is strictly not permitted.

#### 10. Deliveries of Items

All wedding items need to be delivered during the week. Perth Observatory is open Monday to Friday between 10 am to 4:30 pm.

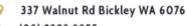
Please make an appointment with the Perth Observatory staff to enable the setting up of the decorations for the event.

#### 11. Collection of Items

All wedding items need to be collected within 7 days after your wedding date, if this time lapses Perth Observatory reserves the right to dispose of these items.

#### 12. Cleaning

Perth Observatory requires you to provide a general clean of the area that has been used at the end of the event.



(08) 9293 8255





# 13. Disability and Wheelchair Accessibility

The majority of the facilities at Perth Observatory are wheelchair accessible, there are two domes, however, that are not: the Lowell telescope dome which has 69 steps and the Astrographic Dome which houses one of the Observatory's oldest telescopes, the dome has 15 steps. We can however tailor the tour to fit the needs of guests; we do ask that you advise us of your needs when you book.

We do however have a special telescope called a pantograph that can be utilised, although a range of head and upper body movement is required to be able to use this type of telescope. The person or person's carer will need to position the wheelchair with precision to enable viewing, these activities will be, as you may be aware carried out in the dark. If access to the pantograph telescope is required, then please advise in the Other Requirements field in the form on the 'Weddings' page.

#### 9. Damages and Liabilities

Perth Observatory reserves the right to refuse service to disorderly behaviour, and clients are responsible for themselves and their guests. Clients are responsible for any damage caused to the premises or equipment.

Perth Observatory does not accept responsibility for damage or loss of property belonging to the client, guests, or service providers. If damage is found to Perth Observatory, or equipment notification will be given at the conclusion of the event and/or within 7 days after the event.

#### 10. Social Media

Perth Observatory may take photos of the event to use on social media platforms and other marketing uses. Should you object to photographs being taken then please advise prior to the event.

Acceptance of terms and conditions
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Accept the terms and conditions listed above
Signature:
Date:

