



# Offsite Stargazing Events Terms and Conditions

Offsite stargazing events depend on the availability of appropriately trained volunteers, suitable observing conditions, and a suitable location provided by the client.

## 1. Tentative bookings

Tentative bookings are held for two weeks and will automatically be cancelled unless arrangements are confirmed to extend the tentative booking.

## 2. Confirmation of Booking

To confirm your booking, please reply to the quote email sent by Perth Observatory. Once we receive your confirmation, the tentative booking will be secured.

Perth Observatory will generate an invoice following the event. Direct Bank Transfer or Online Payment can then be made.

## 3. Cancellation or Rescheduled Date Policy

All cancellations must be made via email to Perth Observatory ([bookings@perthobservatory.com.au](mailto:bookings@perthobservatory.com.au)).

If you need to reschedule your event, please contact us at your earliest convenience via email at [bookings@perthobservatory.com.au](mailto:bookings@perthobservatory.com.au). Rescheduling will be subject to volunteer availability and suitable observing dates.

## 4. Event Location Requirements

The client is responsible for providing a suitable location for the stargazing event. The observing location should ideally have:

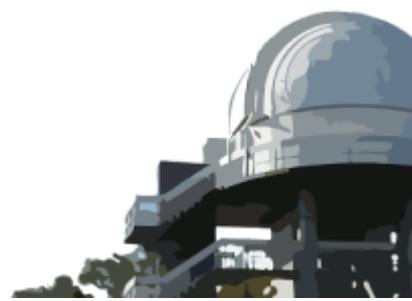
- A dark sky environment with minimal direct lighting.
- A clear view of the sky, particularly toward the southern horizon, where many astronomical objects are visible.
- Adequate space for telescopes and safe movement of guests in low light conditions.

Perth Observatory reserves the right to adjust telescope placement or observing locations at the venue to ensure safety and the best possible viewing conditions.

## 5. Weather Conditions

Stargazing is dependent on weather conditions and clear skies.

If cloud cover, rain, smoke, or haze prevents telescope viewing, Perth Observatory will still provide an astronomy presentation, sky tour, or educational discussion where possible.





If poor weather prevents meaningful stargazing and an alternative program cannot be delivered, Perth Observatory may offer either:

- A rescheduled event date (subject to availability), or
- A partial refund as agreed upon before the event.

If the event must be cancelled due to unsafe conditions such as severe weather warnings, bushfire risk, or other safety concerns, Perth Observatory will work with the client to reschedule or provide an appropriate refund.

## 6. Accessibility

Perth Observatory can tailor off-site stargazing events to accommodate accessibility requirements where possible. Please advise us of any specific accessibility needs when making your booking so appropriate arrangements can be considered.

Some telescopes require small step ladders to access the eyepiece. Where possible, alternative telescope arrangements may be used to assist guests with mobility limitations.

## 7. Smoking

Smoking is not permitted in the immediate vicinity of the telescopes or observing equipment.

## 8. Social Media and Photography

Perth Observatory may take photographs of the event for use on social media platforms and other marketing purposes.

If photography is not permitted at the venue or event, please advise Perth Observatory prior to the talk.

## 9. Damages and Liabilities

Perth Observatory reserves the right to refuse service to guests engaged in disorderly, inappropriate, or offensive behaviour.

Clients are responsible and will be held liable for any damage caused to Perth Observatory equipment during the event. Any damage will be reported to the event organiser at the conclusion of the event or within 7 days following the event.

Perth Observatory does not accept responsibility for damage to or loss of individual property belonging to the client, guests, or service providers.

